

Booking Terms and Conditions of Entry to The Parkerville Tavern

COVID Ticketing Information

It is a condition of entry to register your attendance when visiting our venue for contact tracing purposes. For quickest entry to the venue, we recommend you download the [ServiceWA](#) app via the WA State Government website before attending. [Click here](#) to download the app and read more about its usage. If required for contact tracing, we will pass your contact details on to the WA State Government.

The Parkerville Tavern will be implementing all government orders relating to COVID-19 including but not limited to the requirement to demonstrate your proof of vaccination status and the wearing of face masks indoors.

Proof of Vaccination

It is a condition of entry to The Parkerville Tavern that customers, employees and visitors 16 years and over must demonstrate proof of a double dose COVID-19 vaccination or a medical exemption sufficient to meet WA State Government requirements. Any customer, employee or visitor 16 years and over without valid proof of vaccination or without a valid proof of medical exemption will be denied entry.

In accordance with Parkerville Tavern's duty of care to provide and maintain a workplace that is free of known hazards, we are adopting this policy to reduce the risk to the health of our customers and visitors, our employees, and the community at large from infectious diseases, such as COVID-19, that may be reduced by vaccinations. All customers, employees and visitors are required to be or have received vaccinations by 31 January unless a reasonable accommodation is otherwise approved by any relevant authority or The Parkerville Tavern. Where a person is not in compliance with this policy, the person will not be granted entry to the premises, event, or service. In such circumstances:

- for customers and visitors, The Parkerville Tavern's refund policy may apply.
- for employees, they will be placed on unpaid leave until their employment status is determined.

The WA government has listed the below as acceptable forms of proof of vaccination:

- Service WA or Express Plus Medicare App where a customer has saved their digital certificate
- Covid 19 Digital certificate (with accompanying proof of ID).
- Printed copy of a vaccination Covid 19 certificate (with accompanying proof of ID).
- Immunisation history statement (with accompanying proof of ID).
- Medical exemption printed or digital (with accompanying proof of ID).

The Parkerville Tavern will not accept a booking for any person that is not fully vaccinated for COVID-19 or does not commit to such requirement. Where a person makes a booking and is then unable to meet the requirement, the customer shall be denied entry to the premises, event or service and the Parkerville Tavern's booking refund policy shall apply.

Mask wearing:

As per WA State Government requirements, it is a condition of entry to the Parkerville Tavern that customers, employees and visitors 12 years and over wear a mask inside the building, or provide a medical exemption sufficient to meet WA State Government requirements. Any patron 12 years and over not wearing a mask and without a valid proof of medical exemption will be denied service and asked to leave.

The WA State Government has specified that masks are required at all public indoor settings, including the workplace, in all vehicles unless the person is travelling alone or with members of the same household, at residential aged or disability care facilities, both indoors and outdoors and at a hospital.

It is also recommended customers, employees and visitors wear a mask outdoors where physical distancing is not possible.

The Parkerville Tavern will not accept a booking for any person that does not commit to the mask wearing requirement. Where a person makes a booking and is then unable to meet the requirement, the customer shall be denied entry to the premises, event or service and the Parkerville Tavern's booking refund policy shall apply.

Booking Refund Policy:

In the event of a cancellation for a ticketed event at The Parkerville Tavern we require a minimum of ten (10) days notice to issue a refund of the ticketed price, minus the transaction fee. If your ticket is cancelled with nine (9) days or less notice, we must resell the ticket(s) to issue a refund.

Further possible mandates:

Should the Parkerville Tavern become impacted by further government orders such as mandating the wearing of face masks outside or any other requirement mandated by the government, it is a condition of entry that you will need to wear a mask when visiting the venue or otherwise comply with that requirement or present evidence of a medical exemption if applicable.

